

# VISIT WITH SANTA FAQ 2008

**1. Do I need a ticket to enter this event?**

Yes, a ticket is needed for this event and it includes admission to the zoo. **NOTE:** This event sells out, so we will not be able to admit any additional family members who did not purchase tickets in advance.

**2. Is there assigned seating?**

Yes. You will be assigned a table with the number of seats that corresponds with the number of people in your party. All members of your party must have a ticket in order to be seated.

**3. Can we visit the zoo in addition to attending the event?**

Absolutely! The zoo is open year round. We encourage you to enjoy our animals as part of your visit.

**4. Where do I park?**

We have free parking at the main entrance of the zoo.

**5. Where do I enter?**

Enter at Booth One at the main entrance of the zoo to check-in for the event, which takes place in the Meller-Danforth Education Center.

**6. Will my child (children) get a picture taken with Santa?**

One picture per child is included in the price of the ticket. Additional pictures can be purchased on the day of the event.

**7. How will the food be served?**

The food is served buffet style at the breakfast event and will include scrambled eggs, bacon, and other breakfast treats. Milk and a selection of freshly-baked cookies will be brought to your table at the Milk & Cookies event.

**8. What if I have to cancel prior to the event?**

Payment for this event is non-refundable and there are no exchanges (unless the zoo cancels the event due to weather, etc.).

**9. What happens if it rains?**

No worries, the event is indoors and will take place rain or shine. In the event of extreme weather conditions, Roger Williams Park Zoo will notify you of event cancellations and / or re-schedulings.

**10. Are strollers allowed into the event area?**

No. Because of limited space, we ask that you park strollers just outside the event area.

**11. Will there be animal guests at this event?**

No, but we encourage you to enjoy the zoo as part of your visit.

**12. Who should I contact if I have any other questions?**

Our Group Sales staff will be happy to answer any questions you have. Call us at (401) 785-3510, ext. 343, or (401) 941-4998 seven days a week from 9:30am – 3:30pm.