“I don’t know how you did it but you kept my campers TOTALLY engaged! Zoo Camp today was absolute lifesaver, I can NOT thank you enough!” - Digital Camp Pilot Parent

Fall Digital Adventures (ages 6-10) 2020
Welcome to ZooCamp Digital Adventures!
A Place to Make Friends, Connections, Observations & Discoveries

Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camp Contact Information</td>
<td>3</td>
</tr>
<tr>
<td>Registration Information</td>
<td>4</td>
</tr>
<tr>
<td>Important Info for ALL</td>
<td>5-7</td>
</tr>
<tr>
<td>Zoom How To</td>
<td>8-9</td>
</tr>
<tr>
<td>Curriculum Themes</td>
<td>10-13</td>
</tr>
<tr>
<td>Adventure Boxes</td>
<td>14-15</td>
</tr>
<tr>
<td>Frequently Asked Questions</td>
<td>16</td>
</tr>
<tr>
<td>Internet Safety and Behavior Policy</td>
<td>18-21</td>
</tr>
</tbody>
</table>

These pages are full of information that will guide you & your family through the entire ZooCamp Digital experience – from registration to a day of excitement & learning with the zoo!

Please read all materials carefully. If you have any questions that are not answered in these pages, refer to the camp contact information to be connected with the individual that can best provide you with additional information.
Camp Contact Information

ZooCamp Director
401-785-3510 x 394
caporelli@rwpzoo.org (best contact)
(Please note: weekend calls will not be received until 7AM Mondays)

Manager of Family Programs
401-785-3510 x 352
djhill@rwpzoo.org (best contact)
(Please note: weekend calls will not be received until 7AM Mondays)

Program Registrar
401-785-3510 x 358
programs@rwpzoo.org (best contact)

“3 hours of him focused was amazing!”
-Digital Program Pilot Parent

Time sensitive messages & calls during camp hours only
401-785-3510 x 300
Please ask for the ZooCamp Director
Registration

Registration will open the first week of September and close the Monday one week before your desired camp day. For example, Veterans Day Camp on November 11th, registration will close on Monday, November 2nd.

To Register

To best way to register for ZooCamp is on-line. Both members & non-members must set-up an account with the our system before registering. Members, be sure to use the same e-mail address you linked to your membership in order to receive your discount! If you have trouble registering contact programs@rwpzoo.org or (401)785-3510 ext. 358.

Discounts for Members

Members receive discounts on all ZooCamps. When you sign-in to your account, this discount will be automatically applied. To become a member, visit our website or call 401-785-3510 x 375 Mon—Fri. You may not receive your new membership number immediately—if it is delayed or you become a member after registering, a credit can be received by providing your new membership number to the program registrar at 401-785-3510 x 358 within two weeks of registration.

Adventure Box Shipping

ZooCamp Adventure Packages include all of materials you will need to make your day of camp a success! Shipping is included in your ZooCamp Digital Adventure Registration at no additional cost. There will be no curbside pick-up for Fall ZooCamp Digital Adventures.

Cancellations & Refunds

Cancellations and transfers are refundable up to two weeks before the scheduled start date of your camp.

Waiting Lists

Please contact 401-785-3510 x 358 to be placed on a waiting list. If a space becomes available, the first person on the list will be contacted & given 12 hours to respond. If no response is received within 12 hours, the next person on the list will be contacted.

Common Questions

May I enroll my child in a camp for an older/younger age group?

No. Campers must be the minimum age of each camp at the time of attending camp. Requirements are not negotiable and are strictly enforced. RWP Zoo reserves the right to cancel your registration if your camper does not meet the minimum age requirement. Exceptions are made only for children with special needs and must be approved by the ZooCamp Director.

Can my child & their friend/sibling/relative be in the same group?

In order to ensure that all campers receive age-appropriate opportunities, campers are grouped by age. Special requests to pair relatives or friends in the same group may be made at time of registration, but we follow strict guidelines on age ranges.

May I register other family members & friends?

No. Children must be registered by a parent, legal guardian or grandparent. Please do not register friends, neighbors, etc. as this will make you the primary emergency contact & responsible for all registration information.

Can my campers use the same screen?

Yes, please note that on your registration so we can plan for that in our camp grouping.

Is there a Tadpole Academy?

We will not be offering Tadpole Academy or Conservation Heroes for our Fall ZooCation Day Camps. Please check our School Programs offering for Preschool Adventures!!
Information on the full camp experience is covered in these pages. Please read carefully & share any necessary information with your camper(s). We look forward to a great year of ZooCamp with Roger Williams Park Zoo!

**Quick Tips for a Great ZooCamp Experience**

- Experimenting and testing with Zoom prior to your camp experience will help trouble shoot any issues before camp starts.
- Locating a spot in your space that allows the camper to have a hard surface to color/draw and has enough space to stand up and move around.
- Snacks should be things that are easily managed without the supervision of a grown up.
- Late arrivals or early departures disrupt camp and cause staff to be pulled away from programming. Please make every effort to respect the camp schedule.

**Absent Campers**
If your child will be absent, please leave a message at 401-785-3510 x 394 or e-mail bcaporelli@rwpzoo.org.

**Arriving Late & Leaving Early**
Late arrivals or early departures disrupt camp & cause staff to be pulled away from programming, and result in missed tours, animal encounters, or other activities for your camper. Please make every effort to respect the camp schedule. Zoom may also be locked and the camper may miss their opportunity to participate.
Animal Contact
Campers in all ZooCamps will have up-close encounters with education animals. If at any time ZooCamp staff feels a group is not following ZooCamp Expectations, these animal encounters may be ended.

Each camper will also have the opportunity to be able to participate in a behind the scenes tour and a interactive question and answer session with the keepers. If at any point the campers are disrespectful or caught recording keepers online, the tour may be ended.

Camper Information & Special Needs
All children are welcome in Roger Williams Park Zoo programs. Please provide us with the tools necessary to give your child the best possible experience at ZooCamp by informing us of any & all special considerations prior to your child’s first day of camp. This may include information on accessibility concerns, behavioral, psychological or emotional conditions or other special needs. Details of any Individualized Education Plans (IEP) or Behavior Plans used with your child at school can often be helpful.

To best enable our staff to provide your child with a valuable experience, the information you provide will be shared with ZooCamp staff unless you request otherwise. Details will not be shared with other ZooCamp participants without your permission.

While we will make every effort to accommodate all considerations, it is not possible for us to offer 1:1 and may not be possible to provide some individual supports on a digital platform. Please contact Beth Caporelli ZooCamp Director at bcaporelli@rwpzoo.org, DJ Hill Manager of Family Programs at DJHill@rwpzoo.org or Mackenzie Maynard at MMaynard@rwpzoo.org if you have concerns about ZooCamp Digital Adventures being the best fit for you.

Expectations
The Zoo is committed to ensuring that all children who attend ZooCamp are provided an atmosphere where they can learn together free of harassment or intimidation. Fun & safety are only possible when there are behavior guidelines that all campers agree to follow. You & your child are urged to inform any member of the Zoo staff of any conduct that is offensive or in contradiction to the Zoo’s commitment to a harassment-free environment.

Our teachers are professionals & they will use sound, positive management tools within their classes. If any camper does not respond to these measures, the camper will be spoken to by the ZooCamp Director for a reminder of the ZooCamp Expectations. If the problem behavior persists, we will communicate with the parents or guardians & the participant may be removed from the program with no refund of program fees. Extreme infractions may result in immediate dismissal at the discretion of the ZooCamp Director.

This policy will be reviewed with all campers on their first morning at camp. Please see and review the behavior policy in our appendix(1) with your camper, as your understanding and support of these expectations are integral to your camper’s positive experience.
ZooCamp Expectations:
★ Raise your hand to talk
★ Listen, and follow directions quickly
★ Try new things
★ Be kind to others and to animals
★ Stay with your group
★ Try your best
★ Keep hands, feet & objects to yourself
★ Clean up after yourself

Go Green for ZooCamp!
★ Bring a reusable water bottle.
★ Instead of purchasing individually wrapped snacks, buy a large bag & put smaller servings in reusable containers.

Grouping
Special requests to pair relatives or friends in the same group may be made at time of registration, but we follow strict guidelines on age ranges and may not be able to honor all of these requests. There will be occasions throughout the day when siblings and friends from different groups will be participating in activities together.

During the registration process it is important to note if families are sharing the devices. If they are sharing the device, then those campers will be grouped together for ease of instruction. If you are registering siblings, please reach out to programs@rwpzoo.org who will apply a $5 sibling discount.

Requests are not guaranteed & no changes to groups will be made less than one week before camp. This includes during morning check-in.

Staff and Supervision
Staff are screened for excellence in programming for children. ZooCamp staff are required to have previous experience with children & many staff return year after year. All staff working with children undergo a federal background check prior to employment. Counselors are 18+.

Digital Adventures is designed so the camper can participate without grown up assistance but does not replace normal childcare. All campers must be in the same physical vicinity as an adult. In the event that a camper needs adult assistance, or an at home emergency arises an adult should be present and can easily assist their camper if necessary.

“My campers favorite parts were: Dancing breaks, connecting with others for fun activities, seeing Ms Mackenzie and DJ and learning about the animals.” - Pilot Digital Program Parent
We recommend using a large tablet, laptop, or PC for the best Virtual ZooCamp experience. Anything smaller (e.g., a cellphone) may make it difficult to see, hear, and interact with your ZooCamp Counselors.

**To see if Zoom is compatible with your PC!**

1. Go to the website https://zoom.us/ and scroll to the bottom— you will see under "support" a link called “test Zoom”

2. It will ask you to join the meeting, click join. Please disable any popup blockers.

3. Allow Zoom to open when this pop-up window opens.
4. Now join the meeting with video! This shows whether your camera is working correctly.

5. Once you are in, follow the prompts to test your sound!

Great! Now you are all set to use Zoom!

---

**Logging into your camp session:**

Meeting Registration

**Topic:** ZooCamp Coffee Hour

**Time:** Mar 25, 2020 03:00 PM in Eastern Time (US and Canada)

**First Name:**

THIS SHOULD BE YOUR CAMPER'S NAME

**Last Name:**

THIS SHOULD BE YOUR CAMPER'S NAME

**Email Address:**

bcaporelli@rwzoo.org

**Confirm Email Address:**

bcaporelli@rwzoo.org

* Required information

When you click the link it will pop up with a sign in. Please register with your camper's name and your email address.
Live three hour interactive sessions!

Large Group Introduction: Camp will always start out with everyone registered and then campers will break into their smaller groups. ALL while not moving from their space.

Each group will participate in the following activities but in varying order depending on their group.
First: Introduction and Icebreaker. Each camper will get to know each other and their counselors!
Second: Campers will be doing a hands on interactive activity that matches the overall theme. Campers will be able to ask questions, interact with their counselors and each other all while having fun playing games!
Third: Step by step follow along craft!
Fourth: Snack time!
Fifth: Behind the scenes animal encounter guided by the keepers!
Sixth: Wrap up and tell your favorite pet about your day!

Check your e-mail!
At the end of the day we will send you an e-mail with a survey and extension activities! Keep an eye out for any upcoming camps, programs, or Zoo events!
Welcome to Fall Digital Adventures!

ZooCamp: Digital Adventures is a hybrid camp experience. Before their scheduled camp, campers will receive a ZooCamp Adventure Package with all of the necessary tools and materials for camp! We will play games, create crafts, sing, dance, visit animals and more! All of this led by our dedicated counselor team. Join us for a day of ZooCamp fun, learning and experiences unlike any of the “virtual” learning you are used to. Read ahead to find out the theme of each day!

Fall Offerings this Year

Theme: All in the Family!
Growing up wild can be tough. Some start out on their own, some with a little help from their parents, some with an extended family, and some with a whole community to look out for them. We’ll learn how baby animals survive and how communities work within our animal kingdom!

* Monday, September 21st  Wolf Pack
* Monday, September 28th  Monarch-Bees
* Monday, October 19th  Duck for President
* Tuesday, November 3rd  Ridin’ Solo
* Wednesday, November 11th  It’s a Pod Thing
* Monday, November 16th  Mom & Dad
* Monday, December 14th  Just the Mom
* Monday, January 18th  Just the Dad
Can I stay with my camper?
You are more than welcome to stay with your camper. The program is designed so the camper will not need parental support or guidance to complete activities and craft.

Can my child and their friend/sibling/relative be in the same group?
In order to ensure that all campers receive age-appropriate opportunities, campers are grouped by age. Special requests to pair relatives or friends in the same group may be made at time of registration, but we follow strict guidelines on age ranges and grade levels.

Please note on all registrations if your campers will be sharing a device.

Can I get a refund if I change my mind?
Cancellations with a full refund will be given up to two weeks prior to the scheduled start date. For example, cancellations for Camp on November 11th with a full refund will be given up to October 28th. Transfers to a new program have an associated fee.

What happens if I don’t get my Adventure Package?
If an Adventure box is not shipped or arrive in time for camp, please contact the ZooCamp Director by the Thursday before your camp to assist in acquiring an Adventure Box.

Will my iPhone work to participate?
We recommend using a large tablet, laptop, or PC for the best Virtual ZooCamp experience. Anything smaller (e.g., a cellphone) may make it difficult to see, hear, and interact with your ZooCamp Counselors and other campers.

Can my camper participate without audio and video capabilities?
If you choose to participate without audio or video capabilities, your camp experience will be impacted. If your counselor is unable to see you or hear your camper, it will be hard to connect with your camper and ensure a successful ZooCamp experience. Contact us with special concerns or questions.
Still Have Questions?

ZooCamp Director
401-785-3510 x 394
Bcaporelli@rwpzoo.org (best contact)
(Please note: weekend calls will not be received until 7AM Mondays)

Manager of Family Programs
401-785-3510 x 352
DJHill@Rwpzoo.org (best contact)
(Please note: weekend calls will not be received until 7AM Mondays)

Program Registrar
401-785-3510 x 358
(Please note: weekend calls will not be received until 7AM Mondays)
programs@rwpzoo.org (best contact)

For time sensitive messages & calls – during camp hours only
401-785-3510 x 300
Please ask for the ZooCamp Director

“My camper really enjoyed seeing the actual animals on video that were at the zoo. Really like the shake outs and breaths - wanted more!”

-Digital Adventures Pilot Parent
Appendix One:  
Roger Williams Park Zoo  
ZooCamp Behavior Policy

ZooCamp at Roger Williams Park Zoo (RWPZ) is committed to providing a safe environment for campers of all abilities that fosters growth, learning, making friendships, and having fun. This atmosphere is only possible when behavior guidelines are followed by all campers. Guidelines are reviewed with campers at the beginning of each day and will be referenced throughout the camp experience. Parents/guardians are encouraged to discuss these guidelines with their camper prior to the start of camp. At ZooCamp we...

- Raise our hands
- Listen with our listening ears
- Try new things
- Are kind to others and to animals
- Use our walking feet
- Try our best every day
- Clean up after ourselves

Discipline Policy

To ensure your camper is safe, having fun, and learning, all RWPZ ZooCamp staff are thoroughly trained in advance of and throughout the camp season. Staff are trained to reinforce positive behavior and attitudes, to empower campers to make correct choices, and to problem solve so that all campers have a positive ZooCamp experience.

Please support ZooCamp staff in providing your child with an exceptional experience by pro-actively providing details about behavior management tools or strategies successfully employed at home or at school so that those methods can be reinforced at ZooCamp if needed.

ZooCamp staff will always attempt to redirect negative behavior prior to moving to more progressive modes of handling behavioral issues as outlined below. If negative behavior persists and a campers’ choices disrupt the camp experience for themselves and others in the group, staff will enact the RWPZ ZooCamp Behavior Policy. Staff will use discretion to accommodate for age and cognitive level.

Minor Infraction:

Example: disrespect is shown to fellow campers, staff, guests and/or animals.

1st offense: Verbal reminder of behavior expectations. Camper is given the chance to self-correct and make positive choices. The occurrence will be communicated to parents verbally or through an e-mail home.

2nd offense: Verbal reminder of behavior expectations & removal from current activity for 15 minutes to speak with ZooCamp Director in the office breakout room. ZooCamp Director calls parent/guardian once camper has returned to the group to discuss the incident.

ZooCamp Counselor follows-up with parent/guardian to solicit suggestions for strategies that have been successful at home and/or at school.
3rd offense: Camper is removed from activity and brought to speak with the ZooCamp Director in the camp office. ZooCamper will also lose any controls given in their group such as the chat function and the autonomy to unmute themselves. The ZooCamp Director decides whether the camper will be removed from the session, miss an activity, or miss an animal encounter. In all cases, the parent/guardian is called while the camper is in the office and engaged in a three-way discussion. While missing an activity, the ZooCamp Director and camper work together to identify strategies for making better choices and create a behavior plan. This plan is signed by the camper, ZooCamp Director, and parent/guardian. Camper is encouraged to return to camp the following day.

4th offense: If any significant behavior concern persists, camper is not following behavior plan, or a new behavior of concern is shown, camper is removed from the program and brought to the ZooCamp Director for removal from Zoom. Camper is not permitted to return to ZooCamp for the remainder of the session. No refunds are given for removal from camp due to behavior.

All behaviors and conversations will be documented to allow for ZooCamp staff and parents/guardians to best identify strategies that will support campers in making positive choices. Campers will reset each week of ZooCamp unless dismissed for a serious infraction (see below).

**Serious Infractions**

Example: endangerment or intent to endanger own or other’s well-being (human or animal).

1st offense: Camper is removed from activity and brought to ZooCamp Director for removal of the program. Parent will be called to join camper and ZooCamp Director in breakout room to talk through next steps and identify different strategies. ZooCamp Director will let parent know that second offense of the same behavior will be removal from the program and not allow back for the rest of the camp.

2nd offense: If camper repeats the dangerous behavior, is not following behavior plan, or a new negative behavior is shown, camper is removed from program, brought to ZooCamp Director, and parent/guardian is called for pick-up. Camper will be permanently dismissed from the program without refund.

Threats and harassment of any nature towards campers, staff members, or animals, witnessed possession of drugs, alcohol, and/or weapons, will result in an immediate dismissal without refund. If deemed necessary, proper authorities will be notified.

**Considerations**

RWPZ reserves the right to review each expulsion case by case to assess whether the camper will be allowed back, on probation, for subsequent weeks/camps. Any further registration of a camper dismissed from ZooCamp must be discussed with the ZooCamp Director prior to registration. RWPZ reserves the right to cancel registrations of a dismissed camper made without prior authorization by the ZooCamp Director.

ZooCamp in an inclusive experience that welcomes and supports children of all abilities. While the safety and quality experience of all campers is paramount, RWPZ ZooCamp Staff will consider individual camper needs in the enforcement of this behavior policy.

**If at any point you have questions or concerns about this policy or would like to discuss strategies for supporting your camper at ZooCamp, please contact the ZooCamp Director at (401) 785-3510 x394.**
Appendix TWO:
Roger Williams Park Zoo
Internet Safety Policy

ZooCamp at Roger Williams Park Zoo and Carousel Village will be utilizing devices with audio and video capabilities connected to the internet. The platform that ZooCamp will be using is called Zoom. Campers are going to be asked to spend three hours, three days a week, on Zoom to participate in a ZooCamp experience. Campers will not be asked to access any part of the internet that does not directly connect to a Roger Williams Park Zoo and Carousel Village regulated site.

ZooCamp at Roger Williams Park Zoo and Carousel Village expects that all campers while on Zoom will:
★ Interact in a courteous and respectful manner
★ Campers will not take pictures, audio or video recording of other campers and staff on Zoom
★ Campers will not use functions in Zoom that are not assigned by Roger Williams Park Zoo and Carousel Village
★ Campers will only be able to chat the host or co-host of the assigned camp group
★ Campers will not access other internet sites or use the computer for any other internet related uses while in camp session.

Roger Williams Park Zoo reserves the right to deem certain uses of the internet or the Zoom platform unacceptable and not permitted during a ZooCamp Digital Adventures Session. Actions that are deemed in violation of the policy are as follows:
★ Campers will not share personal information over Zoom to other campers
★ Campers will not agree to meet anyone they have met online (their counselors or campers) in person without written and verbal parental consent and Roger Williams Park Zoo and Carousel Village Education Director consent.
★ Campers will not knowingly spread malicious hardware or viruses to other users
★ Campers will not try to hack into others uses computers or try to steal personal information from other participants
★ Sending anything in obscene or harmful in nature is a direct offense of this policy
★ It is unacceptable to use the network and the internet in any way to promote or engage in any activities which are deemed criminal under federal, state, or local laws, including but not limited to copyright, credit card and electronic forgery laws or anything that is not within the scope of education use.

If campers are found to be in violation of ZooCamp at Roger Williams Park Zoo and Carousel Village Internet Safety policies then ZooCamp Director will enact the Behavior Policy and follow the same discipline structure.
By registering for camp, you understand and agree to the following:

★ Campers will follow Zoom expectations set by Roger Williams Park Zoo and Carousel Village ZooCamp administration
★ Roger Williams Park Zoo is not liable for damages to your personal or real property while campers are participating in ZooCamp Digital Adventures.
★ Roger Williams Park Zoo is not liable for any injuries to third parties or members of your family that occur in your home during ZooCamp Digital Adventures.
★ You hereby agree to indemnify and hold harmless RWPZ/RIZS and its past, present and future affiliates, officers, directors, employees and agents, from any and all injuries, losses, claims and damages to you that arise outside the scope of ZooCamp Digital Adventures and for all injuries, losses, claims and damages to others that occur in your home, and all related costs and expenses, including, without limitation, attorneys’ fees.
★ You will be solely responsible for providing, maintaining, and, as necessary, replacing other equipment, printer, scanner, smartphone, fax machine, etc. (collectively, “Personal Devices”)
★ Roger Williams Park Zoo will not be responsible for any operating costs, home maintenance, property or liability insurance, office furniture, or other expenses (e.g., utilities, cleaning services, etc.) associated with ZooCamp Digital Adventures
★ Roger Williams Park Zoo is not responsible for any damage the user suffers including but not limited to the loss of data, delays, non-deliveries, or service interruptions caused by its negligence or the users’ errors or omissions.

Considerations

RWPZ reserves the right to review each offense and violation case by case to assess whether the camper has violated our internet safety policies. Roger Williams Park ZooCamp reserves the right to decide if a camper will be dismissed from camp, given stricter expectations on Zoom, allowed back into the program, on probation, for subsequent weeks/camps. Any further registration of a camper dismissed from ZooCamp must be discussed with the ZooCamp Director prior to registration. RWPZ reserves the right to cancel registrations of a dismissed camper made without prior authorization by the ZooCamp Director.

ZooCamp in an inclusive experience that welcomes and supports children of all abilities. While the safety and quality experience of all campers is paramount, RWPZ ZooCamp Staff will consider individual camper needs in the enforcement of this internet safety policy.

If at any point you have questions or concerns about this policy or would like to discuss strategies for supporting your camper at ZooCamp, please contact the ZooCamp Director at (401) 785-3510 x394.
See you at the zoo again soon!