



Group Sales Department
Roger Williams Park Zoo
1000 Elmwood Avenue, Providence, RI 02907
Phone: (401) 467-0150 • GSales@rwpzoo.org

DON'T MISS OUT!

We're excited to bring back our popular library pass program! Our library pass program allows library patrons access to exclusive discounts! Patrons save \$3 off the regular ticket price for up to four daytime zoo general admission tickets purchased online with a special discount code. Unlike most discounts, our Library Pass is valid during peak periods, including weekends, holidays, and school vacations.

THE ZOO YOU LOVE – ONLY BETTER!

The zoo is excited to deliver engaging experiences to visitors of every age!

- **More littles to love!** The zoo family is expanding and we're thrilled to announce our new zooborns, including a new tamandua, baby sloth, Beany, and a flamingo chick named Francis Jr, to name a few!
- **New restaurants with top-notch quality:** The zoo recently began partnering with Service Systems Associates (SSA), a world-class company who will be renovating and operating the concessions and retail outlets. Enjoy their new eateries, including Tuskers and Nourish 401 – both serving a wide range of delicious food and snacks. The updated gift shops carry a great selection of environmental and animal-themed merchandise, as well as unique gifts only found at Roger Williams Park Zoo.
- **Tighter safety measures for you to feel about:** For the safety of our guests, timed ticketing is in effect and online pre-registration is required to maintain a limited capacity. The zoo is currently one-way routing, with social-distance markers in place. All guests are asked to wear face covering (with the exception of those under the age of 2 or those with medical exemptions*). All the while, increased cleaning protocols are happening zoowide.

WHY CHOOSE US?

Your favorite zoo is improving constantly, and we continue to grow every year!

- **We are an accredited zoo committed to high quality animal care:** Roger Williams Park Zoo is part of a select league of premium zoos accredited by the Association of Zoos and Aquariums – a high honor that only around 10% of American zoos can claim! We also are American Humane certified and are a leader in species conservation through projects like the American Burying Beetle and New England Cottontail initiatives.
- **We are committed to increasing outreach and accessibility:** In recent years, RWPZ underscored its commitment to inclusion by offering multiple sensory-friendly programs, opportunities and events (many of which are at no added fee!).
- **We're here for the community, too!** We are a 501(c)(3) nonprofit, so we can only do the work we do with public support. Especially during these unprecedented times, we rely on your support to continue offering the community a top-notch on-site experience daily, while also expanding our conservation and education initiatives locally and beyond.

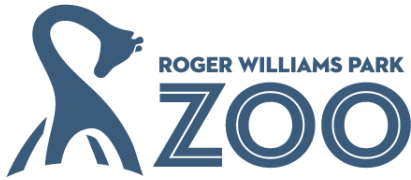
READY TO JOIN IN?

Together, we can create unforgettable memories and contribute to our precious planet! The 2021 library pass season runs March 1 – December 31. You won't want to miss this opportunity, so be sure to submit your completed contract and payment today. Library codes are emailed to purchasers after we receive both the contract and payment (expected within 3 business days!).

We are honored to have your continued support, and please let us know if you have any questions.

You can reach the Group Sales office at GSales@rwpzoo.org.

* PLEASE NOTE: For animal safety reasons, masks are required in the Faces of the Rainforest building with no exceptions except for those in strollers



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2021 Library Pass Program

Library Name: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Library contact: _____ Phone: _____ Email: _____

Alternate contact: _____ Phone: _____ Email: _____ Role: _____

Section 1: What you get	
<p>For the convenience of library members, each Library Pass will receive a discount code. This code can be redeemed once per day. If your library sees frequent visitors, we recommend purchasing additional memberships so you can share the code with more people every day!</p> <p>When patrons purchase their online-timed tickets through our website, they will apply the library code when checking out to receive the discount. The discount can be used only for general daytime zoo admission. It is not valid for fundraising exhibits or special events; during Winter Wonder Days (January 1 – February 28, 2020; the zoo is half price for all visitors during this time); or towards any evening fundraisers (including but not limited to the Jack-o-Lantern Spectacular or Holiday Lights Spectacular).</p>	
Section 2: Purchase your membership	
<p>RWPZoo Annual Library Membership (Runs March – December).</p> <p style="text-align: center;">_____ @ \$250 each = _____</p>	<p style="text-align: center;">Total Cost (Due Today):</p> <p style="text-align: center; font-size: 2em;">\$ _____</p>

Purchases are non-refundable. Your discount code, along with instructions on how to redeem, will be sent to the contact email on file within 3 business days. For general zoo information (including hours, offerings, exhibits, special events, closings and policies), as well as ticket purchasing, please visit rwpzoo.org. RWPZ reserves the right to revoke discount code eligibility at any time, including but not limited to patron/institutional abuse of policies. The discount code can only be used once per day per membership. The discount can only be applied online, and the discount must be redeemed at time of purchase, the discount code cannot be retroactively applied. Technical support is not available 24/7 and is often extremely limited during peak hours. For this reason, patrons should purchase tickets well in advance to allot extra time for potential customer care. If you do have trouble, the Visitor Services team can do their best to assist you at (401) 785-3510 ext. 316 though again, hours are limited and vary. For full policies, please ask a Group Sales Department representative. Past contracts and past payments are not valid toward this year's program. Be sure to submit both your contract and payment to join!

Full payment required today.	
<p>_____ I would like to pay by check. (Please make checks payable to Rhode Island Zoological Society. Returned checks will result in an additional \$25 fee.)</p> <p>_____ I would like to pay by credit card. (All major credit cards are accepted, please write card information below)</p> <p style="text-align: center;">Name on Card: _____ Card Number: _____ Exp. Date: _____</p> <p style="text-align: center;">BY SIGNING BELOW, I AGREE TO ALL AFOREMENTIONED TERMS AND CONDITIONS ON ALL PAGES OF THIS DOCUMENT.</p> <p>Signature: _____ Date: _____</p>	