General Technician
Job Posting

Roger Williams Park Zoo (RWPZ) of Providence, Rhode Island, is one of the nation’s oldest zoos, exhibiting over 100 animal species. Our culture is built on our core values – community, fun, innovation, diversity, integrity, sustainability, and excellence. We value our role in the community as a treasured place for families and a trusted resource for learning; we create a sense of community for our staff and contribute to the global conservation community. We provide a fun experience for our guests and believe that a fun environment is essential to create a great workplace. We are willing to take risks, to propose novel ideas and to think “out of the box”. Bold dreams are welcome here. We act with respect toward all. We value diversity and are intolerant of bias. Integrity and honesty drive our business practices and our relationships with each other and our constituents. We are driven by our vision of greater sustainability in our environmental practices and in our business model. We believe that by establishing a sustainable financial base we can best achieve our goals. We are always striving for excellence. We work to exceed expectations in all areas. We welcome all who share our core values!

RWPZ is currently recruiting for full-time, year-round, General Technicians. Under the direct supervision of the Facilities Manager, the individuals in this position are responsible for general maintenance, repair and construction of all interior and exterior buildings. The General Technician may also be called upon to assist in other areas of the Facilities Department including, but not limited to, snow removal, carpentry, equipment maintenance and repair, and other related areas of the construction field.

RESPONSIBILITIES

- Maintenance and repair of Zoo buildings including, but not limited to fencing, hardware, doors, roofing, storm drains and sewers.
- Painting the interior and exterior of all new and existing facilities and structures.
- Construction and maintenance of animal holding areas (non-exhibit areas).
- Able to read plans, interpret information and implement into construction of animal and non-animal structures.
- Implement and understand the proper and safe usage of all hand and power tools.
- Clean-up of facilities shop and surrounding areas.
• Receive work orders and perform required maintenance or repair.
• Participate in snow and ice removal according to the Snow & Ice Removal policy.
• Assist other members of the Operations department with various tasks or projects and with emergency response for crowd control and zoo evacuation during emergency recovery situations.
• This position is considered essential and in the event of severe weather or emergency, the individual in this position is expected to respond/report to work accordingly.

**CRITERIA**

*Experience and Education:*
High school diploma and/or equivalent combination of education and experience. A minimum of one year experience in a carpentry role required. RI State Certification to Operate Heavy Equipment, demonstrated knowledge of construction principles, including framing, finishing, flat and vertical masonry, and plumbing experience preferred. Bilingual in multiple languages is a plus.

*Additional Requirements:*
• Successful completion of a background check, per organization policy.
• Valid state driver’s license.
• Ability to:
  - be on-call for Zoo emergencies including severe weather conditions,
  - work outdoors under various weather conditions,
  - work flexible work schedule, including occasional weekends and holidays,
  - frequently lift to 50 pounds.

As a General Technician, you will be joining our team in showcasing our Zoo pride and excellence in customer service.

If you are interested in this exciting opportunity to be a team member at a well-renowned Zoo in the New England area, send a cover letter, resume and salary requirements to:

Roger Williams Park Zoo  
**ATTN: General Technician**  
1000 Elmwood Ave  
Providence, RI 02907  
-or-  
employment@rwpzoo.org