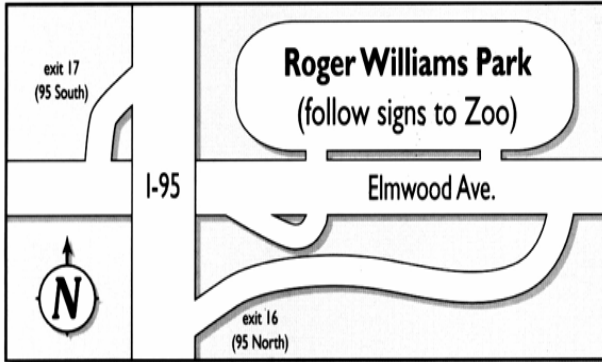


DIRECTIONS

Roger Williams Park Zoo is located on Elmwood Avenue in Providence, RI. The Zoo can be reached by taking Interstate 95 South to exit 17 or Interstate 95 North to exit 16.

Parking is always FREE for cars & buses



Please be sure to have your buses reserved **before** you book with the Zoo. This will eliminate unnecessary reschedules do to unavailability of buses.

Roger Williams Park Zoo's Mission Statement

The Roger Williams Park Zoo contributes significantly to the conservation of our earth's animals, plants and other natural resources while acting as a responsible environmental steward. We call our audience to action by providing an exceptional experience where our guests improve their understanding of and appreciation for the natural world.

Roger Williams Park Zoo is operated and maintained by the City of Providence Parks Department, and supported by the Rhode Island Zoological Society.

Attention
Group Leaders:



NEW for 2006!!!
ONLINE RESERVATIONS !!!

You can now make online reservations anytime, day or night, by visiting our website at www.rogerwilliamsparkzoo.org/vist/group.s.cfm



TEACHERS: FIELD TRIP RESOURCE SHEETS ARE HERE!

The Zoo offers *Field Trip Resource Sheets* that focus on age-appropriate objectives that correlate to R.I. Benchmarks. Each guide contains teacher background information, The Self-Guided Trail—a specific trail through the Zoo that focuses on animals pertinent to the topic, & post visit activities.

To print these guides, please go to our website at www.rogerwilliamsparkzoo.org/education/FieldTrips.cfm

★
★ PLEASE DO NOT ASSUME YOU HAVE A RESERVATION UNLESS YOU HAVE COMPLETED THE ONLINE RESERVATION FORM OR CONTACTED A GROUP SALES REPRESENTATIVE. ★
★



Roger Williams Park Zoo

1000 Elmwood Avenue
Providence, Rhode Island



Frequently Asked Questions About Group Visits 2006

Presented by: Group Sales (401) 467-0150

- **Are reservations required before we arrive at the Zoo?**
Yes, reservations are required at least 10 days in advance and must be made online or through the Group Sales Office. Please do not assume you have a reservation unless you've received a confirmation from Group Sales. If you choose to visit the Zoo without a reservation, you will be charged the general admission rate for every member of your group. To make a reservation online visit www.rogerwilliamsparkzoo.org/visit/groups.cfm or contact Group Sales at (401) 467-0150, Monday -Friday from 9 a.m. to 5 p.m.

- **What is the 2006 discount rate?**
With a reservation of 10 or more paying individuals and 10 day advance notice, **all Children (3-12 years) are \$5.00, Adults (13-61 years) are \$10.00 and Seniors (62+ years) are \$7.00.** For every 10 children (3-12 years) paid for, we allow one complimentary Adult Chaperone admission. Providence Elementary & Middle Schools (only) receive free admission during the school year—September through June. Payment is due on the day of your visit and must be paid in one lump sum upon arrival. We accept cash (*please, no large amounts of coined currency*), checks, and all major credit cards.

- **Do you offer a discount for disabled individuals?**
Yes, disabled individuals that are part of a group receive a **discounted rate of \$5.00 per person, regardless of age.** Staff members, aides and other individuals accompanying them will be charged the regular group rate of \$10.00 per Adult and \$5.00 per Child. For every 10 disabled individuals paid for, we allow one complimentary **Adult Chaperone** admission.

- **Do I need to bring anything besides payment?**
Yes, you will need to bring your Group Sales Email Confirmation, which will be emailed directly to you upon completing your online reservation or speaking with a group sales representative. The confirmation must be presented to the cashier upon arrival in order to receive the discounted rate. Final guest count is needed upon check-in.

- **Can a student use their family's Zoo membership card for admission?**
Yes, Zoo membership cards are valid for admission, however the offer is only good for the child that it belongs to. Membership cards are non-transferable. In order to get the discount, a valid Zoo membership card must be presented to the cashier upon check-in.

- **How many chaperones are required?**
You are required to have one chaperone for every 5 children for First Grade & under. For Second Grade to 18 years of age (*including ALL high school students*) you are required to have one

chaperone for every 10 children. **ALL CHAPERONES MUST BE AT LEAST 18 YEARS OF AGE.**

- **Can a high school student be considered a chaperone?**
No, high school students coming with their school are NOT permitted to be chaperones - even if they have reached their 18th birthday. **ALL HIGH SCHOOL STUDENTS, REGARDLESS OF AGE, MUST BE CHAPERONED BY A NON-STUDENT ADULT.**

- **Do the chaperones need to stay with the children throughout the Zoo?**
YES, all children, regardless of age, must stay with their chaperones at all times. Any un-chaperoned groups will be escorted to the exit and held until the chaperones arrive. Un-chaperoned groups may be asked to leave the zoo.

- **Are name tags required for Adults & Children?**
All adults in the group are required to wear I.D. tags that identify them as Chaperones. Although name tags are not required for children, we highly recommend that each child wear one in case he/she gets lost. We do NOT recommend putting the child's name on the tag, only the name of the school/ organization and/or the group leader's name.

- **Where do the buses park?**
You will receive bus parking instructions along with your reservation confirmation. Please read carefully and familiarize yourself with these instructions. We ask that you make a copy for your bus driver(s). The Zoo has a separate lot strictly for the buses to park. This area is for the unloading and loading of all passengers as well. For any guests arriving by car, the Zoo has a separate parking area for cars. Cars are NOT allowed in the bus parking area.

- **How long is an average visit?**
Group visits range from 2.5 to 4 hours. If you plan to visit our gift shops or eat lunch, please adjust your schedule accordingly.

- **What are the hours of the Zoo?**
The Zoo opens at 9 a.m. everyday. During the Spring and Summer, closing time is 5 p.m. (including weekends & holidays). During the Fall and Winter, the Zoo closes at 4 p.m.

- **May we leave the Zoo and re-enter?**
Yes, you may re-enter the Zoo as long as you present your receipt or ticket stub to the security guard that same day.

- **Do you rent strollers or wheelchairs?**
Yes, strollers and wheelchairs are available for rent at the Main Entrance. Rental fees & deposit must be paid in cash.

- **Are bag lunches allowed into the Zoo?**
Yes, bag lunches may be brought inside the Zoo and eaten at the brick patio area next to the *A-Zebra Gift Shop*. This is an outside area with tables and chairs which are available on a first come, first serve basis. Because picnic space is limited inside the Zoo, many groups choose to eat their lunch in the Park instead. Since the Zoo does NOT have storage facilities available, groups are responsible for the storage and transportation of their own bag lunches and coolers.

- **What happens during inclement weather?**
The Zoo is open rain or shine. If you choose not to attend on the day you reserved, we ask you to please call the Group Sales Office at (401) 467-0150. We will be happy to reschedule another date for your visit. We do NOT offer refunds or guest passes due to inclement weather.

- **Where are the restrooms?**
Public restrooms are located at the main entrance, Alice's Restaurant, the A-Zebra Gift Shop, the Education Center, and the Zoolab.

- **Where is the First-Aid Station?**
The First Aid Station is located in the Sophie Danforth Building across from the penguin exhibit. During Spring & Summer months a nurse is available to assist you. At other times of the year, the First Aid room is available for your use. In case of emergencies, please contact any Zoo employee or a security guard for assistance.

- **Where is Lost & Found?**
The Lost & Found Station is located in the Sophie Danforth Building across from the penguin exhibit. To reach lost and found after your visit please call (401) 785-3510 x300.

- **What do we do if we have a lost child?**
If one of your students becomes lost. Please alert the nearest security guard or Zoo employee. Please be prepared to give a detailed description of the child (*ie: What was he/she wearing? Color of hair? How tall? Age of child? Location last seen?*). The Zoo staff can then conduct a thorough search for the lost child.

- **Where do we find more Zoo information?**
To obtain more information on the Zoo, please visit our website at www.rogerwilliamsparkzoo.org. There you will find a map of the Zoo, information on animal species, the latest on upcoming events and educational activities.