



## WAREHOUSE SUPERVISOR

### Who are we:

SSA Group works with zoos, aquariums, museums, and other cultural attractions on integrating dining, retail, admissions and more. We increase revenue opportunities for partners across the United States. With 50 years in the business, SSA has refined the basics while pioneering better ways forward. With pillars of focus like sustainability, inclusivity, and innovation, SSA is transforming the cultural attraction industry.

SSA was built by families, for families, with a family's sense of love and dedication. We don't just rely on the best practices in our industry, we customize best practices for each partner to set the bar higher and higher, always. We do all we can to further the mission of our partners because their guests and the communities they serve, deserve it.

**Position Title:** Warehouse Supervisor

**Reports to:** Food Service Operations Manager(s)

### Responsibilities

- Execute and delegate daily warehouse duties under the direction of the Warehouse Management Team.
- Supervise Warehouse Associates and assist with any calls that come through.
- Work with Food & Beverage locations to ensure they are properly stocked and fill daily rec orders.
- Maintain a clean, safe and organized work environment.
- Follow established control procedures for cataloging, inventory control, bulk storage and distribution of materials, equipment and supplies and assist in maintaining this supply system.
- Assist in receipt, storage and distribution of supplies and equipment in large, centralized warehousing operations.
- Ensure compliance with all applicable health and safety regulations.
- Perform other tasks as deemed necessary.

### IDEA + Belonging

- Promote an inclusive & supportive approach within the Brand team, with networking continuing at all units
- Focuses on removing barriers and empowering growth and opportunity for team members at all levels
- Leads by example through Sustainability/Conservation efforts; displays knowledge of efforts in business application as well as giving adequate opportunity for teaching to unit staff as necessary
- Engages with SSA/Unit in driving community effort through engagement activities and focus. On opportunities of giving back

### Requirements

- Strong interpersonal and communication skills.



- Exceptional problem solving/decision making skills combined with the ability to be organized.
- Demonstrates the ability to remain flexible in a fast-paced environment.
- Ideal candidate is a team player, personable, professional, upbeat and energetic, and takes initiative.
- Physical ability to stand for extended periods and to move and handle boxes (10-35lbs) as necessary to operation, which entails lifting, and perform all functions as set forth above.
- Ability to work varied hours/days, including nights, weekends and holidays, as needed.

#### **Previous Experience**

- Warehouse/stock room leadership experience preferred.
- All education backgrounds eligible.

This is by no means an exhaustive list of all responsibilities, skills, duties, requirements, efforts or working conditions associated with this job description. The General Manager reserves the right to revise the job description or to require that other or different tasks are performed when circumstances change (i.e. emergencies, changes in personnel, workload, rush jobs or technological developments)

*SSA Group, LLC. is an equal opportunity employer. We embrace diversity and equal opportunity through our commitment to building a team that represents a variety of backgrounds, perspectives, and skills. The more inclusive we are, the better our work will be.*

**If you are interested in applying, you may email the address below.**  
[shailentagliaferro@thessagroup.com](mailto:shailentagliaferro@thessagroup.com)