



Lead Low Voltage Systems Technician Job Posting

Roger Williams Park Zoo (RWPZ) of Providence, Rhode Island, is one of the nation's oldest zoos, exhibiting over 100 animal species. Our culture is built on our core values -community, fun, innovation, diversity, integrity, sustainability, and excellence. We value our role in the community as a treasured place for families and a trusted resource for learning; we create a sense of community for our staff and contribute to the global conservation community. We provide a fun experience for our guests and believe that a fun environment is essential to create a great workplace. We are willing to take risks, to propose novel ideas and to think "out of the box". Bold dreams are welcome here. We act with respect toward all. We value diversity and are intolerant of bias. Integrity and honesty drive our business practices and our relationships with each other and our constituents. We are driven by our vision of greater sustainability in our environmental practices and in our business model. We believe that by establishing a sustainable financial base we can best achieve our goals. We are always striving for excellence. We work to exceed expectations in all areas.

RWPZ is currently recruiting a full-time, year-round, non-exempt Lead Low Voltage Systems Technician. Under the direct supervision of the Facility Director & Chief Operating Officer, the Lead Low Voltage Systems Technician is responsible for pre-wiring, installing, programming, and maintenance of products and services ordered for structures under construction, prior to and after the placement of walls/ceilings. In addition, they are also responsible for pre-wiring, installing, programming, and maintenance of existing structures for security systems, fire alarms, telephones, cable television, CCTV, intercom systems, phone & cable jacks, control panels, speakers, antennas, VoIP Systems, security control boxes/panels, keypads, low voltage lighting, voice-activated systems, and audio/video systems. The individual in this position will also be responsible for the setup, breakdown, inventory and repair of all Auto/Visual equipment.

Responsibilities:

- Install, move, and modify CCTV, telecommunications and related equipment, according to job order specifications, standards, and procedures.
- Diagnose equipment malfunctions.
- Repair voice and data equipment.
- Maintain and repair any gate/door electrical and/or mechanical malfunctions.

- Provide assistance to Electrical Systems Supervisor running cables and conduits
- Report and monitor service order changes.
- Promote workplace safety in the use and maintenance of electrical equipment and supplies.
- Train Techs on system use and how to obtain system maintenance, if needed.
- Maintain and report accurate records of hours and materials used.
- Provide support and perform additional functions when directed by the Facility Director and/or Chief Operating Officer.
- Assist in the implementation and documentation of electrical safety protocols.
- Provide assistance in snow removal on sidewalks, pathways and exhibits.
- Assist the department with emergency response for crowd control and zoo evacuation during emergency recovery situations.

Required Experience, Training and/or Education

Associates in Science Degree in Electrical Technology or related field with emphasis on computer networking plus minimum of one-year prior work experience involving setting-up, installing and troubleshooting audio and other low voltage systems; or equivalent combination of education and experience.

Preferred Experience and Education:

Experience with and knowledge of electrical code requirements, commercial and industrial wiring and applicable safety protocols is preferred. Recent experience working with diverse populations and fluency in speaking additional languages a plus.

Competencies

- Strong knowledge of electrical theory, industrial motor controls and circuits.
- Proficiency in:
 - pulling a variety of wires such as Cat5E, Fiber, RG6, RG59
 - terminating both male/female RJ11, RJ45, F, BNC, and compression fittings is required.
 - Word, Excel Outlook, and Visio.
- Utilization of standard hand and power tools, measuring devices, testing equipment, snow blower, snowplows, Multi-meters, Toners, CCTV Testers, Cable Testers, and Punch-Down Tools are also required.
- Demonstrated success in the ability to:
 - read/write PCB Schematics, Flow charts, Logic Ladders, and Floor Plans.
 - interpret and process information from blueprints and plans.
 - communicate effectively, both verbally and written.
 - work in a high public contact area.

Additional Requirements

- Successful completion of a background check.
- Valid driver's license.

- Willingness to work a flexible schedule, including occasional evenings, weekends and holidays.
- Ability to work outdoors under various weather conditions as well as one weekend day per workweek, occasional holidays and at after-hours special events.
- The individual in this position is considered essential staff and required to report to work during inclement weather, and electrical and zoo emergency situations unless otherwise notified by the Facility Director and Chief Operating Officer.
- Frequently required to stand, carry, walk, drive, kneel, crawl, climb stairs and ladders, squat, bend and stoop for prolonged periods of time.
- During snowstorms, the individual in this position may be required to operate a snow blower and/or snowplow.
- Occasionally lifts and/or moves objects up to 50 pounds.
- This position often requires the employee to work in confined spaces and climb a ladder to a minimum height of 25 feet.

Supervisory Responsibilities:

- Supervise, train, and mentor all Low Voltage Technicians.
- Provide oversight and guidance in the performance of their daily job functions.
- Participate in the interviewing and hiring process for these positions.

As a LEAD Low Voltage Systems Technician, you will be joining our team in showcasing our Zoo pride and excellence in customer service.

If you are interested in this exciting opportunity to be a team member at a well-renowned Zoo in the New England area, send a cover letter, resume and salary requirements to the address below.

Roger Williams Park Zoo
**ATTN: LEAD Low Voltage
Systems Technician**
1000 Elmwood Ave
Providence, RI 02907

-or-

employment@rwpzoo.org



ACCREDITED BY THE
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