



Plumbing and HVAC Technician Assistant Job Posting

Who We Are:

Roger Williams Park Zoo (RWPZ) in Providence, Rhode Island, is one of the nation's oldest zoos, exhibiting over 100 animal species. As a proudly accredited member of the Association of Zoos and Aquariums (AZA), we maintain the highest standards of excellence in animal welfare, global conservation, environmental education, and guest services. Achieving these rigorous standards relies entirely on the collective impact of our team- from the animal care specialists and educators on the ground to our facilities, operations, and administrative support behind the scenes. Every person here, regardless of their background or career level, plays a crucial part in what we achieve together. Join us, and be a part of our legacy of conserving wildlife and wild places.

Why You'll Love it Here:

- We believe in fostering mission-driven engagement with our staff and community. We create opportunities for you to engage in conservation initiatives, no matter what department you work in.
- We elevate the zoo experience to be the best, through creating experiences that are inclusive, interactive, and fun. Be a part of enhancing satisfaction and a sense of meaning and belonging to all of our guests.
- We foster a culture of well-being through trust, collaboration, and shared accountability. We empower our staff to achieve their dreams here, while also offering work-life balance and wellness initiatives

About the Opportunity:

Under the general supervision of the Facilities Director, this position is responsible for the maintenance and repair of HVAC/plumbing systems, upgrades and preventative maintenance of these systems which includes, but is not limited to, ability to trouble shoot, repair, and install heating, air conditioning, and refrigeration units as necessary.

How You'll Contribute to Our Mission:

- Assist in the installation, adjustment, basic repairs and preventive maintenance on all HVAC and pump filtration systems. This includes diagnosing equipment malfunctions and operating efficiency of mechanical equipment (e.g. adjust burners, blowers and check for leaks) and diagnose the problem.



- Ensure proper care in the use and maintenance of equipment and supplies; promotes workplace safety.
- Assists in the seasonal overhaul and transition of systems from heating to cooling and vice versa.
- Keep current on all HVAC and plumbing codes governing Zoo equipment.
- Perform work on minor construction or remodeling, which includes installing fan coil units, pumps, exhaust fans and air compressors.
- Maintains accurate records of maintenance records and equipment purchases such as work orders, time and materials on all HVAC units, hydrants drinkers, manholes, and control valves. Order and maintain an inventory of HVAC tools and materials for organization.
- Perform other job-related tasks as assigned by the Facilities Director and/or Lead HVAC Technician.
- Provides 24/7 on-call emergency support, including but not limited to, rapid response for storm damage, debris cleanup, and snow removal to ensure zoo safety and accessibility.
- Conform to the Zoo's CMMS standards.

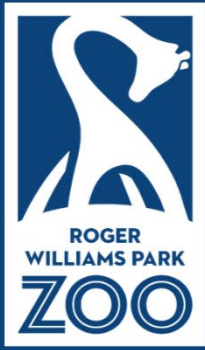
What We're Looking For:

- High school diploma or equivalent, plus knowledge of construction equipment acquired through a minimum of one year of related experience.
- Recent Experience working with diverse populations and fluency in speaking additional language(s) preferred.

What Success Looks Like in This Role:

- Knowledge of repairing and maintenance of refrigerant lines, air ducts, basic carpentry, codes and regulations of the HVAC field.
- Adept at using a variety of tools, including hammers, wrenches, metal snips, electric drills, pipe cutters and benders, measurement gauges, and acetylene torches.
- Ability to:
 - communicate both in verbal and written forms with all levels of management, staff, vendors, etc.
 - work with a team, independently and with minimum supervision.
 - multi-task in a fast-paced environment to meet schedule and timelines.
 - read, interpret and process information from blueprints, plans, and technical manuals.





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Additional Eligibility Requirements:

- Successful completion of a background check.
- Valid driver's license.
- Willingness to work flexible work schedule, including occasional evenings, weekends and holidays.
- The individual in this position is considered essential personnel should there be severe weather conditions or any zoo related emergency and is expected to respond accordingly.
- Ability to work outdoors under various weather conditions.
- Provide proof of a negative tuberculosis test within 90 days of hire.

Supervisory Responsibilities:

Not applicable.

Ready to apply? Email your application materials to
employment@rwpzoo.org or mail
Roger Williams Park Zoo
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